CONSUMER GRIEVANCES REDRESSAL FORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI This 10th day of April'2025

C.G.No.250/2024-25/Chittoor Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present
Sri. K Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)
Smt. W. Vijaya Lakshmi Member (Independent)

Between

Sri. P. Siva Prasad, D.No.2-113, Vasanthapuram, Kothakota, P.Kothakota, Chittoor District.

Complainant

AND

- 1. Superintending Engineer/O/Chittoor
- 2. Dy.Executive Engineer/O/Chittoor CCO
- 3. Executive Engineer/O/Chittoor Town

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint stating that 11 KV line is passing over their house causing obstructions for further construction and it is to be shifted.

- **02.** The said complaint was registered as C.G.No.250/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they shifted the line to the satisfaction of the complainant.
- o3. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they shifted the line. The complainant issued letter of satisfaction confirming shifting of the line. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
- O4. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-1 corrected and pronounced in the open Forum on this 10th day of April'2025.

10/04/22

CHAIRPERSON

Member (Technical)

Jember (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent b 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

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The Stock file.

